

EMPATHY-DRIVEN VIBES TO ELEVATE YOUR KPI'S

A hands-on Product Designer, I make pixels jive, buttons behave, and flows feel fly. It's all about end-to-end, so when it comes to research, strategy, UX, UI, or just fixing that one awkward dropdown...I got you.



EXPERIENCE

Ding Ding Duck Ltd - Director / Designer / Illustrator

Jan 2025 - Present

- Creating a consistent visual identity for Ding Duck across digital and physical touchpoints (website, merchandise, social media)
- Designed and optimized ecommerce website with clear user flows for product discovery, checkout, and cause-driven messaging.

Career Break

December 2020 - Nov 2024

European Bank for Reconstruction and Development - Senior UX UI Designer

November 2019 - November 2020 - Contract with HCL Technologies

- Ideation to launch of monitoring and transitioning investment banking features into the bank's Monarch Enterprise Solution.
- Maintaining, improving and embedding workflow within the Monarch design system.

Euromoney Institutional Investor PLC - Lead UX UI Designer

August 2017 - September 2019 - Permanent

- Led UX UI across a range of projects in Banking & Finance, Specialist Information, Telecoms and Commodities sectors.
- · End-to-end on projects

The University of Law - UX UI Designer

September 2016 - July 2017 - Permanent

• Responsible for research, IA, wireframing, UI design and front-end development of the University of Law and Business websites.

eBay Inc. - Lead UI Designer

April 2014 - July 2017 - Contract

- Led UI design for eBay and partner brands on campaigns, microsites, digital ads and conceptual products across a multitude of projects.
- Project management for design, front-end delivery and pricing.

Socible App iOS and Android - Product Designer and Founder

March 2016 - July 2017 - Part-time

- Scoping, tech strategy, funding, defining MVP and legal compliance.
- End-to-end product design cycle branding, research, product strategy, design, testing and QA. Including product optimisation after apps were live.

SKILLS

User Research

Product Strategy

UX Design

UX Writing

Interface Design

Interaction Design

Visual Design

Prototyping

Usability Testing

Multivariate Testing

Design Systems

Illustration

HTML

CSS

Javascript

SECTORS

Banking

E-commerce

Fintech

Social Media

Sustainability

Telcoms

B₂B

B2C

Enterprise

SAAS

Web3

Creative Genesis - Lead Digital Designer and Founder

March 2010 - September 2016 - Freelance

- Led end-to-end branding, digital design, UI design and Interaction design projects for a variety of companies ranging from start-ups, small businesses, and global brands.
- Worked on a variety of projects from branding logo design, brand guidelines, email
 marketing, social media marketing, fundraising campaigns, microsites, CMS websites,
 E-commerce Magento websites, and custom web solutions such as an E-commerce
 website with integration for Microsoft Dynamics.
- Responsible for pitching, managing clients, pricing, timescales and delivery for the final product.
- Working as a duo of a Designer and a Full-stack Web Developer and often outsourcing to other developers for more complex solutions.

TOOLS

Adobe Creative Suite

Axure

Figma

Sketch

HotJar

Mouseflow

Jira

Confluence

Google Analytics

Notion

Miro

EDUCATION

UX Design Intensive General Assembly 2018

Short Term Illustration Central Saint Martins 2011

Graphic Design BA Honours Middlesex University 2010-2011 (Dropout)

Graphic Design and Multimedia Foundation Degree Barnet College 2008-2010

Art and Design BTEC First Diploma Barnet College 2008

High School Graduate at Gateway Institute of Technology, USA 2003 - 2006 (3.6 GPA)

TOP 5 ACHIEVEMENTS

- 1. **704% increase** in subscriber usage of analysis reports by designing a more flexible way to search and analyse over 18+ million products listed in the database of generating Structured Retail Products fintech financial instruments platform at Euromoney.
- **2. 110% increase** in sales revenue from online advertising by merging media and events businesses and designing a unified website with more advertising opportunities added throughout Capacity Media and Events at Euromoney.
- **3. 240% increase** in lead generation by improving the main navigation on the website The University of Law.
- **4. £100k+ saved** by designing and managing end-to-end production native iOS and Android apps Socible friendship app (figure based on quotes given by App Development Agencies in London).
- **5. Record breaking click rates and impressions** for the Gilette Style Finder campaign eBay Inc.

BRANDS

BMW

eBay

Google

Microsoft

HCL

Huawei

Nintendo

P&G

Hasbro

Royal Mail

Volvo

Unilever

Fastmarkets

EBRD

The University of Law...

AGENCIES

Ad2one

Bonsia

Draft FCB

PMA Marketing

Mediacom

OMD

Sapient

SMP

Vizuem

Wunderman...



